

PRIDE MUAY THAI

Membership Cancellation Policy

Memberships can be cancelled at any time with 30 days notice. The following terms apply to successfully cancel your membership.

NOTE: Memberships can ONLY be cancelled in person by completing a Membership Cancellation Form. Emails, messages, texts or phone calls will not be accepted.

Premium Memberships - have a 4 month commitment period. If you wish to cancel your membership within the commitment period, there is a cancellation fee equalling 40% of the remaining commitment period. Any discounts will not be considered when calculating the cancellation fee. If you wish to cancel your membership after the commitment period, there will be no cancellation fee. However, if you have a recurring payment scheduled within the 30 days from your cancellation request, that payment will be considered your last payment and your membership will expire 30 days from that last payment. Refunds will not be issued when cancelling occurs after a monthly charge has already been issued. If you cancel after a monthly charge has occurred, you retain access to your membership until the date of your next scheduled payment.

Term Memberships – 6 month or 12 month terms. If you wish to cancel your membership within the commitment period, there is a cancellation fee equalling 40% for the duration of the commitment. Any discounts will not be considered in the calculation of the cancellation fee. You will retain access to your membership until the date of your next scheduled payment.

Outstanding Balances - any fees and outstanding balances MUST be paid at time of cancellation in order for the 30 day cancellation period to commence.

Refunds - please remember, we will NOT issue refunds for any reason. If you neglect to come into the club to cancel or pay your fees, and a scheduled payment goes through, we will NOT refund your payment based solely on your expressed intention of terminating your membership.

Grace Period – within the first 10 days of any membership, you may choose to cancel your membership without any additional cancellation fees. The first month of your contract will be considered the 30 day cancellation period. Your access to the club will be terminated at that time.